(c) and (d) According to information collected from various Ministries/ Departments, at total of 7.84 lakhs of public grievances have been received by them during the year 1994-95. In addition, 4606 grievances pertaining to Ministries/Departments have been received in the Department of Administrative Reforms and Public Grievances in the year 1994-95. These have been forwarded to the concerned Ministries/Departments for appropriate action. The Department of pensions and Pensioners' Welfare have recently apprised the public through the programme titled 'Pension Tension', which was telecast on Doordarshan Network. This programme apprised the viewers about the pension rules/ procedures and the functioning of the Department. Another programme on pension was telecast on *ZEE* T.V. which related to be redressal of pensioners' grievances.

**रिलायंस इण्डस्ट्रीज लिमिटेड के विरुद्ध शिकायतें**

6497. **श्री संघ प्रिय गौतमः** क्या प्रधान मंत्री यह बताने की कृपा करेंगे किः

(क) 1991-92, 1992-93, 1993-94 और 1994-95 के दौरान शेयर धारियों और अन्य व्यक्तियों द्वारा रिलायंस इण्डस्ट्रीज लिमिटेड के विरुद्ध लोक शिकायत विभाग के पास राज्य-वार कितनी शिकायतें दर्ज करायी गयी हैं और इन शिकायतों को दूर करने के लिये कितने मामलों में कार्यवाही शुरू की गयी है;

(ख) प्रत्येक शिकायत का ब्यौरा क्या है और आज की तिथिनुसार इन शिकायतों की स्थिति क्या है;

(ग) इन मामलों को निपटाने के लिये कितना अधिकतम समय लिया गया है;

(घ) क्या रिलायंस इंडस्ट्रीज लिमिटेड लोगों को अपनी शिकायतें दर्ज कराने से रोकने के लिये लोक शिकायत विभाग पर दबाव डाल रहा है; और

(ङ) यदि हां, तो सरकार द्वारा रिलायंस इंडस्ट्रीज लिमिटेड के विरुद्ध क्या कार्यवाही की गयी है?

**कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय में राज्य मंत्री (श्रीमती मारग्रेट आल्वा):** (क) से (ग) प्रशासनिक सुधार और लोक शिकायत विभाग में रिलायंस इण्डस्ट्रीज लिमिटेड के विरुद्ध कोई शिकायतें प्राप्त नहीं हुई हैं।

(घ) जी, नहीं।

(ङ) प्रश्न नहीं उठता।

**Agitation by Pensioners**

6498. SHRI P. UPENDERA:
SHRI SANGH PRIYA GAUTAM:

Will the PRIME MINISTER be pleased to state:

(a) whether the Central Government pensioners have been agitating for Interim Relief and other benefits;

(b) whether demonstrations have been held by the pensioners all over the country recently; and

(c) what is the response of Government to the demands of the pensioners?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SMT. MARGARET ALVA): (a) and (b) yes, Sir. The All India Federation of Pensioners' Association, Madras, have informed that they have submitted a petition to Parliament (Lok Sabha) on 10.4.1995 stating their demands.

(c) The Government have appointed the Fifth Central Pay Commission. The terms of reference of the Commission inter-alia include 'to examine, with a view to having a proper pension structrue for pensioners, the existing pension structure including death-cum-retirement benefits and make recommendations relating thereto which may be desireable and feasible'. Most of the demands of the federation will be considered by the Pay Commission.